

**2020-21**

**Time - 3 hours**

**Full Marks - 80**

*Answer all groups as per instructions.*

*Figures in the right hand margin indicate marks.*

*Candidates are required to answer  
in their own words as far as practicable.*

**GROUP – A**

1. Fill in the blanks. (all) [1 × 12]
- (a) \_\_\_\_\_ is regarded as the 'Father of Public Administration'.
- (b) The letter 'O' in POSDCORB stands for \_\_\_\_\_.
- (c) \_\_\_\_\_ rejected the principles of administration as 'myths' and 'proverbs'.
- (d) Scientific management focused on the \_\_\_\_\_ level of the organisation.
- (e) The term 'Bureaucracy' was first coined by \_\_\_\_\_.
- (f) The 4'p' theory of departmentalisation was developed by \_\_\_\_\_.
- (g) 'Hawthorne studies' are related to \_\_\_\_\_ theory of public administration.

- (h) According to Simon, decision-making comprises three principal phases. They are, Intelligence Activity, Design Activity and \_\_\_\_\_ Activity.
- (i) The Ecological approach in the study of public administration was initiated by \_\_\_\_\_.
- (j) \_\_\_\_\_ society is the transitional society according to Riggs.
- (k) System approach considers public policy is an outcome of the \_\_\_\_\_ system.
- (l) The \_\_\_\_\_ conference held under the patronage of Dwight Waldo gave rise to 'new public administration'.

### GROUP – B

2. Answer any eight of the following questions within two to three sentences each. [2 × 8

- (a) What is public administration ?
- (b) What is managerial view ?
- (c) What is meant by functional foremanship ?
- (d) Who is Luther Gullick ?
- (e) Mention two critics of Weber's bureaucratic theory.
- (f) What do you understand by informal organisation ?
- (g) What is intelligence activity ?

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- (h) What is innovation ?
- (i) What is policy formulation ?
- (j) What is rational approach in policy making ?

**GROUP – C**

3. Answer any eight of the following questions within 75 words each.

[3 × 8

- (a) What is POSDCORB view ?
- (b) What is politics-administration dichotomy ?
- (c) Mention three differences between public and private administration.
- (d) What is charismatic authority ?
- (e) What are the principles of administration according to Ur-wick ?
- (f) What is bounded rationality model ?
- (g) What are the features of prismatic society ?
- (h) Define entrepreneurship.
- (i) What is meant by policy implementation ?
- (j) What are the features of new public service approach ?

GROUP – D

*Answer any four questions within 500 words each.*

4. Discuss the nature and scope of Public Administration. [7]
5. Explain the evolution of Public Administration as a discipline. [7]
6. Analyse the Scientific Management theory of F.W. Taylor. [7]
7. Discuss the characteristics of ideal type Bureaucratic theory of Max Weber. [7]
8. Write an essay on Elton Mayo's Human Relations theory. [7]
9. Define public policy. Discuss its characteristics. [7]
10. What is New Public Administration ? Discuss its features. [7]